

Helpful Tips for Renters

We hope you have a relaxing stay. Here are a few items of information to make your visit as pleasant and stress free as possible.

For Maintenance issues: Please contact the person or agent you rented from (contact information should be noted in your rental agreement). This also includes situations where you find yourself locked out or the keycode does not work.

Lock out process is simple. If it is during Mt. Villas office hours (7:30 a.m. – 3:30 p.m. M-F) and we have a key, **homeowners** can get it at any time. If it is after hours and we have a key, the cost is **\$35 CASH** for someone to come up and let them in.

NO KEYS WILL BE PROVIDED TO GUESTS OR RENTERS.

If you do not have a key and you can't get in, only the homeowner and/or rental agent can provide assistance.

For Seven Springs Resort: Questions, restaurants, shuttle, etc., call 814-352-7777. Frequently requested numbers are also posted on the Mt. Villas Webpage (see below).

Security: Mt. Villas has a service which provides security throughout our property. They patrol the area at various times throughout a 24-hour period, by vehicle and on foot. They also patrol around the backside of our buildings to ensure the safety and security of our homeowners, their guests, and renters.

Bull's Eye Security: 814-289-1548

General Information

Townhouse Renters -The thermostat for the main furnace and air conditioner is in the hallway on the second floor. The living room thermostat only operates the living room furnace - It is not an AC unit.

Renters are **NOT permitted** to use any fireplaces (wood or gas).

No fire pits or fire rings permitted.

No propane gas grills or charcoal fires permitted.

Please clean up after your pets at all times.

Do not throw cigar or cigarette butts on the grounds or in the mulch.

ALL HOMEOWNERS, RENTERS, AND GUESTS –

We want to start the New Year off right by being environmentally aware of our ecosystem. Here are some important tips to follow, from the PA Water Authority, for what and “WHAT NOT” to flush. We have provided these tips before, but they are worth repeating. Share these with your family, friends, guests, and renters. It may save you and your neighbors a great deal of time, inconveniences, and dollars.

1. Cotton Balls/Q-Tips
2. Paper Towels
3. Dental Floss
4. Facial Tissue
5. Flushable Wipes
6. Band-Aids
7. Diapers
8. Pills
9. Cat Litter

Although there is no perfect way of getting rid of litter, we recommend scooping it into biodegradable baggies and throwing them in the trash.

10. Feminine Products

Don't flush any of these items either:

- Hair
- Paint/Sealants/Thinners
- Oils/Grease/Food/Coffee Grounds
- Bandages/Bandage Wrapping
- Pet Excrement
- Condoms
- Anything Plastic
- Poisons/Hazardous Waste
- Cigarette Butts

What does that leave us with? **Nothing**, except toilet paper and human waste. Everything else should be thrown in the trashcan.

Regular toilet paper is the only thing you should flush down your toilet.

Can toilet paper clog pipes?

Yes, even toilet paper can cause clogs. Many toilets, especially older ones, won't be able to handle the thick, plush varieties. If you need the soft, strong kind, choose ones marked as “eco-friendly” which tend to perform better. And even if it's one-ply, that doesn't mean it dissolves any faster.

When parking: Please do not block bridges to the condos, dumpsters, sidewalks, steps, or other vehicles. Also, be respectful and not block other cars in. No parking along the rock wall across from the townhouses. There is over-flow parking behind the swimming pool. Please park in the back along the golf course so as not to block the storage sheds, the office, or our garage.

Please abide by the one-way traffic pattern on our road. Entry to the Mt. Villas is through the Highlands Golf Course road. This is to ensure the shuttle buses are not confronted with traffic coming up the hill along the condos and townhouses.

Visit Mt. Villas Webpage for current info/updates: www.mountainvillasresort.com

Summer Visitors –

- Please do not set AC below 70°, it will not operate.
- The Mt Villas swimming pool is open from Memorial Day - Labor Day (unless otherwise noted (9:00 a.m. – 9:00 p.m.)).
- There is free WiFi at the pool. No glass allowed at pool. It is a no-smoking area. No pets permitted in pool area.
- Only those who have paid to play golf are to be on the golf course. Unit owners, their guests or renters, should not trespass on the Highlands Golf Course.

Winter Visitors –

Shuttle Bus Service – Winter Season Shuttle bus service will be provided on weekends. Beginning January 3, 2025 - service will be the following time periods:

Friday: 6:00 p.m. to 2:00 a.m.
Saturday: 8:00 a.m. to 2:00 a.m. and
Sunday: 8:00 a.m. to 6:00 p.m.

If Monday is a Federal holiday, then Saturday's schedule will be repeated on Sunday, and Sunday's schedule will be implemented on Monday.

Outside of the operating hours identified, service will be on an "On-Call" basis. You can call 582-682-7003 for a ride to the resort at any time.

When Checking In/Out

Please follow the instructions provided by the owner/rental agent.

Some important reminders -

Please place all trash inside dumpsters.

During freezing temperatures, please open cabinet doors under kitchen sink.

Please close and lock windows and doors when you check out.

Please turn off lights and set thermostat accordingly.

When you check out, please open the sink cabinet doors and if you are in a townhouse, also please turn off the main water valve.